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| As a | Marina Customer, John Smith |
| I need | Easily access my user account. |
| So that | I can add and remove additional services like boat maintenance and docking assistance. |

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| As a | Marina Customer, John Smith |
| I need | To view new Slip availability |
| So that | I can reserve a slip closer to marina parking to make boat access easier for my spouse with mobility issues |

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| As a | Marina Customer, John Smith |
| I need | To notify marina of arrival |
| So that | So Staff will know they are needed when customers with Docking assistance services arrive and depart. |

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| As a | Marina Employee, Cindy Wells |
| I need | To move boats to the right slips |
| So that | It’s easier to move small boats to smaller slips when they open so that big boats can use the bigger slips. |

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| As a | Marina Employee, Cindy Wells |
| I need | To set up customer accounts |
| So that | I can add new customers to the system and offer extra services they might need. |

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| As a | Marina Employee, Cindy Wells |
| I need | To check slip availability |
| So that | I can help new customers find a spot for their boat. |

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| As a | Account Manager, Rick Stills |
| I need | To keep up with customer payments |
| So that | I can check which customers haven’t paid yet and take action if needed. |

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| As a | Account Manager, Rick Stills |
| I need | A better way for employees to communicate |
| So that | They can work together more smoothly and provide better customer service. |

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| As a | Account Manager, Rick Stills |
| I need | To plan and manage projects |
| So that | I can have clear steps before starting and make sure everything runs smoothly without unexpected issues. |